



Frequently asked questions

Q: What is WW?

A: WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is DuPont partnering with WW?

A: DuPont has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price. DuPont will provide a 50% subsidy, so you'll only pay 50% of the monthly cost.

Q: Who can take advantage of the WW offerings?

A: All U.S. and PR based benefit eligible employees (including those on expatriate assignment) are eligible to participate. Workshops (which used to be called meetings) offered as part of the DuPont discounted plan are not available in some areas in the U.S. where the facility is owned by a franchisee. To find out if a facility in the county you reside or in a county you plan to be your primary facility is a non-participating area, please visit: wwfranchisecountylist.com.

If you live in or select a WW franchise county or PR as your primary facility you will only be eligible for our Digital only membership at the subsidized rate.

To become a WW member, you must:

- * Be at least 18 years old.
- * Not be pregnant.
- * Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although DuPont will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

Q: If I'm a current WW member can I receive the special pricing?

A: Of course! There's an option to link your current account through your company's registration process. If you have any issues, call WW at 866-204-2885 for assistance with getting your membership switched.

Q: What are the WW offerings and monthly cost through DuPont?

A: DuPont will pay 50% of your membership, so you'll only pay 50% of the monthly cost. You can choose the plan that fits your lifestyle.

Offering 1: Digital

\$8.48 per month employee cost

Offering 2: Digital + Workshops*

\$19.11 per month employee cost

*Available in most, but not all areas of the U.S.

You will be charged each month until you cancel your membership or if you are no longer eligible for the company subsidy. State taxes will be added where applicable.

Q: How do I earn points for my WW participation through Virgin Pulse?

A: Stay tuned for more information on how you can earn points through the Virgin Pulse platform. This will be announced in January 2021. Please note if you live in or select a WW franchise county as your primary facility and you decide to purchase a Digital + Workshops membership directly from a franchise you will not be eligible for DuPont's discount or for Virgin Pulse points.

Q: How do I cancel my WW membership?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

Starting January 1, 2021 to sign up or learn more, visit: WW.com/us/DuPont.

Please be sure to have your Employee ID Number ready. DuPont employees can find this by logging into Workday at <https://wd5.myworkday.com/duPont/d/home.html>, clicking on Personal Information and then on About Me.

Questions? Call 866-204-2885 or email wellnesshelp@ww.com
(Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET.)