



### ***What services does 2nd.MD provide?***

***Expert Medical Consultation:*** Virtually connect with a top doctor who specializes in your specific condition. They will review your medical records and have a detailed conversation with you so you can gain confidence in your diagnosis and treatment plan.

### ***Do these services cost anything?***

DuPont provides access to 2nd.MD at NO COST to employees and their eligible dependents enrolled in the Core, Premium Saver, or Traditional Copay PPO.

### ***Do my family members have access to 2nd.MD?***

Yes, as long as they are enrolled in the Core, Premium Saver, or Traditional Copay PPO, your dependents are eligible for 2nd.MD services. Family members not enrolled in these plans do not have access to 2nd.MD services at zero cost.

### ***When would I use 2nd.MD?***

Whether you're faced with a new or existing diagnosis, upcoming surgery, or healthcare decision and want to learn more about your treatment options, 2nd.MD connects you with experts who can help.

### ***What type of doctors does 2nd.MD use?***

2nd.MD connects you with board-certified specialists from top medical institutions. These specialists are leaders in their fields of practice. Many own their own practices and have won prestigious awards.

### ***What types of conditions do they cover?***

2nd.MD consults across hundreds of subspecialties and thousands of conditions, including chronic pain, cancer, heart disease and stroke, digestive disorders, immunological diseases, genetic conditions, and mental health concerns. 2nd.MD only works with medical experts who are industry leaders within their field.

### ***How does it work?***

Three simple steps to medical certainty:

1. **Activate your account and request support:** Visit [www.2nd.MD/dupont](http://www.2nd.MD/dupont), download our app or call 1.866.537.1324 to activate your account
2. **Speak with a nurse:** Just explain your medical issues, and an experienced nurse will handle the rest, including collecting medical records and connecting you with a leading specialist who is an expert in your condition.
3. **Consult with a Specialist:** Get information about your diagnosis, treatment plan and next steps in care from a top specialist. Consult via video or phone at a time that works best for you, including evenings and weekends!

### ***How do I learn more about 2nd.MD?***

You can call and speak with a nurse at any time at 1.866.537.1324 or visit [www.2nd.MD/dupont](http://www.2nd.MD/dupont) to learn more.

CALL 911 IMMEDIATELY IF YOU ARE HAVING A MEDICAL EMERGENCY. Accolade and its affiliates ("Accolade") are not an emergency service. Accolade is a resource to support you in accessing medical care from various healthcare professionals, including telemedicine services. Accolade does not directly practice medicine or provide patient care. Telemedicine services accessed via Accolade are provided by independent medical practices to which Accolade provides various platform and related services.